Success Stories

◊ Master Gardener Quincy Higgins-Arney has been working with Housing and Residence Life on plans to improve the gardens and add new landscaping to Wadsworth Hall. The collaboration has been very successful and groundbreaking began on June 3rd with completion planned prior to Alumni Weekend. Those interested in learning more may contact Quincy to view the detailed map with pictures.

◊ Ticketing Operations has created a new website that coincided with the upgrade to the Audienceview ticket sales system. Customers will now be able to easily find information that was not available before, such as operating hours, local resources for weather, lodging and dining, and much more. The new site provides detailed information about ticket purchase locations and procedures, rules and guidelines, along with some beautiful images of the various events on campus. Take a look HERE.

◊ Human Resources would like to welcome Amy Mensch to the department in her new role as Executive Assistant for Human Resources.

◊ In appreciation for the exceptional job Tonya Secord (Custodian), Greg Clouthier (Custodian), and Mike Myllyoja (Building Mechanic II) are doing in the M&M Building, the 7th floor building occupants held a luncheon for them to show their gratitude for their dedication and hard work.

◊ Dining Services’ Certified Executive Chef Eric Karvonen and Director of Auxiliary Services Bob Hiltunen are donating their time and talents once again to the Houghton Rotary’s annual Gala Dinner that kicks off BridgeFest 2015.

◊ Brian Cadwell, Deputy Chief of Public Safety and Police Services, recently attended the Michigan Association of Campus Law Enforcement Administrators (MACLEA) annual conference at Ferris State University.

◊ Facilities personnel are participating in MIOSHA Confined Space Safety Training on June 23rd. Dave Lampinen, Rhonda McClellan, Rick Ahola, Jim Hill, Bill Vater, Bob Garnell, Peter Manderfield, Greg Kaurala, Earl Nies, and Steve Store are signed up to attend.

◊ The facelift of the Memorial Union Alumni Lounge is nearly complete. Work was done to make the pillar in the middle of the room smaller to minimize interference when the room is used as one large room and particularly when there is a presenter. The carpeting and fireplace tile were also replaced.

◊ The Office of Continuous Improvement hosted Jim Manley from Michigan State University’s Demmer Center for Business Transformation and chair of the Michigan Lean Consortium. Jim was able to meet with various groups on campus and present “The Red Bead Experiment: Dr. Deming’s Classic Quality Management Workshop.” The demonstration was open to the public and had a good turnout.

◊ Energy Management would like to welcome new Mechanic/Shift Operator, Earl Nies.

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New Initiatives & Improvement Work

Auxiliary Services
• Dining Services is in the pre-meeting stages of two new kaizen events. They will be looking into
  1) a training program for all levels of employees, and
  2) creating a standard job description and interview process for food service helper positions.

Please send information for future issues to Lori Weir at lweir@mtu.edu
Auxiliary Services (continued)

- The Campus Bookstore teamed up with Facilities Management to improve our recycling habits on campus. The checkout station in the Bookstore is now a drop off site for regular sized batteries to be recycled. Through coordination with Central Receiving, the batteries will then be sent out to the recycling company.
- At the end of June or early July, Rozsa Rentals will be starting a kaizen to map the rental process related to the flow of communication, paperwork and finances. They will be looking for potential improvements and ways to create efficiency in the process.
- The Catering Services office has moved. Catering Manager Jason Goulette and Office Assistant Janet Larson can now be found upstairs in Memorial Union room 101. This will allow better communication and collaboration between catering and the building’s room and event management. Now occupying the office space on the ground floor is the new Director of Dining Services Daryl Matthews and Office Assistant Sandy Kalcich.
- Portage Lake Golf Course recently installed the new driving range net, replacing the worn and torn one.

Business Operations

- Business Operations is reviewing vendors for online safety training. They plan to have a vendor selected by July 1 with system roll-out beginning in August. This timeline will coincide nicely with the start of the new Safety Manager, Peter Baril, who begins on June 29.

Facilities Management

- In an ongoing campaign to standardize processes, Engineering Services has developed and put into place a standardized checklist for placing projects out for bid. The checklist is a tool to help make sure all the information and important items are accurate and accounted for prior to a project being placed on our website for soliciting.
- Master Gardener Quincy Higgins-Arney will provide guided tours of the campus gardens to the members of the Keweenaw Garden Club on Thursday, July 22 at 6:30pm and on Saturday, July 25 at 10:00am.

Human Resources

- As the first full-year cycle of the Performance Management Process is in full swing, Human Resources would like to remind supervisors that the annual review of current year goals should be scheduled to take place with your employees in September. All forms must be completed and submitted to HR by October 15, 2015.
- The Huskies New Employee Orientation Program will begin on Monday, August 3, 3015 for all new faculty and staff. Additional details will be shared with the campus community in July.
- The Fourth Annual HuskyPAW/SWEAT Amazing Challenge is set for Saturday, August 1, 2015. The Amazing Challenge is loosely based on the TV show "The Amazing Race" with teams completing a series of challenges while they race toward the finish line. Challenges are a mix of physical activity and mental challenges or puzzles. Each challenge needs to be completed in order to receive a clue to move forward. While this can be a competitive race for many teams; it can also be a fun family event completed at your own pace. Teams are limited to 4 adults, but can include more children. REGISTER online prior to July 15, 2015.

Congratulations to the 2015 Staff Service Award Recipients

5 Years of Service

Mary Becia  Dining Services
Michael Beutler  Dining Services
Catherine Burns  Human Resources
Reid DeVoge  Public Safety & Police Services
Vincent Foetisch  Dining Services
Lisa Parisot  Dining Services
Alfred Giusti  Facilities Management
James Newman  Facilities Management
Amy Raffaelli  Facilities Management
Kristina Tereschuk  Memorial Union
Lori Weir  Business Operations

10 Years of Service

Melissa Beaudoin  Facilities Management
Kevin McClellan  Mount Ripley
Louis Zenner  Facilities Management

15 Years of Service

Tammy Ahola  Dining Services
Laura Baril  Human Resources
Dale O’Brien  Facilities Management

20 Years of Service

Vicki Kivela  Dining Services
Lani Juntonnen  Facilities Management

25 Services of Service

Ricky Ahola  Facilities Management
Clifton Brusso  Facilities Management
Nikki Ebert  Dining Services
Robert Hiltunen  Dining Services
Michael Myllyoja  Facilities Management
Michael Tomasi  Facilities Management
Judy Verran  Dining Services

30 Years of Service

Don Kilpela  Merchandising Operations

35 Years of Service

Theodore Bornhorst  AE Seaman Mineral Museum
Sheila Laitinen  Facilities Management
Michael Monette  Facilities Management

40 Years of Service

Daniel Nutini  Dining Services
David Taivalkoski  Facilities Management
LEAN at Michigan Tech

Understanding Lean Concepts Workshop with Hands-On Simulation

The Office of Continuous Improvement will be offering a free half-day workshop, where you can participate in four hands-on simulations that demonstrate the key elements of lean - pull and flow, value add, set-up reduction, and workplace organization.

The workshop will be delivered by Jean Cunningham. Jean is principle of Jean Cunningham Consulting, which provides lean business management services including workshops, kaizen events, and strategic coaching. She speaks at lean conferences and teaches Lean Accounting for the Ohio State University Master of Business Operational Excellence program. Jean Cunningham is widely recognized for her pioneering work in Lean Accounting, IT, HR and other non-production functions (Lean Business Management, The Lean Office).

The workshop will take place on Monday, June 22, from 9:00 am to 12 noon in the Memorial Union Building Ballroom B1.

This event is partially funded by the Visiting Women & Minority Lecturer/Scholar Series (VWM/LS) which is funded by a grant to the Office of Institutional Equity from the State of Michigan's King-Chavez-Parks Initiative.

It is free and open to the public. Students are welcome.

An RSVP to improvement@mtu.edu or 487-3180 is helpful but not required.

Save the Date

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<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Time</th>
<th>Location</th>
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<tr>
<td>June 20</td>
<td>Stonelake Golf Invitational</td>
<td>7:00am</td>
<td>Portage Lake Golf Course</td>
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<tr>
<td>June 22</td>
<td>Understanding Lean Concepts Workshop</td>
<td>9:00am—12:00pm</td>
<td>MUB Ballroom B1</td>
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<td>July 3</td>
<td>Independence Day Holiday</td>
<td>9:00am—12:00pm</td>
<td>MUB Ballroom B1</td>
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<td>July 7</td>
<td>Women’s Invitational Golf Scramble</td>
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<td>July 8</td>
<td>Senior 3 Man Scramble</td>
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<tr>
<td>August 1</td>
<td>4th Annual Amazing Challenge</td>
<td>9:00am</td>
<td>Portage Lake Golf Course</td>
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Health & Safety News

Michigan Tech Transportation Services, a member of the International Parking Institute, would like to offer the campus community this helpful safety advice:

- Never leave your child unattended in a parked car. Not even for a minute.
- Call 911 if you see a child alone in a car. Every minute counts.
- Never leave your car without checking in the backseat. Put your wallet or phone in back as a reminder. If your child is still in a car seat, put a stuffed toy on it when you take the child out. When the safety seat is occupied, keep the toy up front as a visual reminder. You may also want to get in the habit of always opening the back door of your car when you park it, before you lock up.
- Always lock your car, even in the garage or driveway.
- Teach your children that vehicles are never to be used as play areas.
- Keep car keys and remote control devices where children can't get them.

For those that have pets:

- Stop every couple of hours to let your pet take a break and have some water.
- Never let your pet ride with its head out window - eye, ear, and head injuries could result.
- Always put your pet on the leash before opening the door or tailgate to let them out.
- Don't leave a pet in the car unattended without leaving windows a few inches open. Open the sunroof it you have one. And never, ever leave a pet in the car on hot days.