New Initiatives & Improvement Work

Auxiliary Services
- Ticketing Operations has begun reviewing the Experience Tech ticket process for the Rozsa Center and will be taking into consideration feedback from students this year. They will look at how the ticketing process would be affected by staying with general admissions seating vs. going back to reserved seating.
- The Coaches Corner Café in the Student Development Complex is now on Facebook. They are utilizing the features of Facebook for some new marketing, including special offers to those who “Like” their page. The current offer is a free fountain soda with the purchase of an entrée. Head to Facebook today and “Like” the Coaches Corner Café and then invite all your “friends” to do the same.
- Embracing the spirit of the Winter Carnival All-Nighter, the Campus Bookstore stayed open until midnight that night. To draw people inside, they had raffles throughout the evening, fun contests with prizes like gift cards, and fabulous winter carnival gear for sale.

Business Operations
- WorkLife Connections will be getting a facelift and your feedback is important in how the website will look in the future. Please visit the current WorkLife website, and provide feedback online. Also remember to visit the WorkLife blog for regular updates.
- Ann Kitalong-Will is hosting a Coffee Chat in collaboration with the Center for Teaching and Learning to discuss faculty WorkLife concerns. The Coffee Chat is scheduled for February 26 at 3:30pm in the Library East Reading Room.

Facilities Management
- For years, Energy Management has been providing tours of the campus Central Energy Plant to students and faculty. These tours of the boiler house and generator facility might be of interest to an entire class or small group of students. Tours are tailored to the specific interests of the group. Professors who want to schedule a tour or check available times should e-mail chp@mtu.edu.
- Husky Motors has added a “Safe Winter Driving” video to their website. The video was filmed at Keweenaw Research Center and was part of AAA’s winter driving tips.
- Central Receiving and Mail Services has worked together to create an “Undeliverable Package” website. Any package that arrives on campus without adequate information to be delivered, will be listed on the website. This will provide a one-stop place for individuals to search for a package they were expecting but have not yet received.
- Engineering Services has revised both the Preliminary Estimate Form and the Plant Fund Account Request Form so that each has the same line item descriptions along with project name and description sections. In the past, as a project moved through the vetting process, the name and line item descriptions would often vary causing confusion. It also resulted in the same project being listed multiple times on long-term planning lists. Standardizing the language on these two forms consistent has eliminated these issues.
- Facilities Purchasing has implemented the use of Maintenance Direct, our current work request software, for purchase requests that come into their area. This has provided better tracking, better communication, time saved, and less paper. This is a great way to use a software program that we are already familiar with and pay for.
- Mini Baja is coming to Michigan Tech, and the Grounds Department has been busy building and ramping snow to provide a course at the Student Development Center. More than 50 off-road vehicles from 22 universities will be onsite to race around this one-mile course. Grounds personnel coordinated efforts with the Mini Baja SAE Team early in December to plan and prepare to create this course. Crews have been working on the course since late January. The race will take place Saturday, February 21, 2015.

Please send information for future issues to Lori Weir at llweir@mtu.edu
Success Stories

- Theresa Coleman-Kaiser, Assistant Vice President for Administration, has a featured article in The Lean Post. The article Developing Students, Improving Universities focuses Michigan Tech’s Lean journey and how “continuous improvement methodology can be used as a foundation upon which students can build their academic and career success”.

- There are many benefits when it comes to campus owning its own generators. Recently a substation transformer blew up in Escanaba and put a good part of the city in the dark. What if the sub-station that feeds Michigan Tech blew up or the transmission line running from Atlantic Mine failed and couldn’t be fixed for several days? The good news is that we have 9 megawatts of backup generation available (4 diesel generators) that can provide the campus with all of the power that is needed for normal operations. However, it’s important to keep in mind that it can take 2-10 minutes for power to be restored from our campus generators. Better to be without power for a few minutes than the possibility of several hours, or even several days.

- Transportation Services worked hard to ensure enough ample parking for Winter Carnival visitors. In order to accommodate the many visitors, Lot 9, 5, 27 were open to all. Lot 11 opened at 4pm on Friday, and all metered spaces were free.

- Mount Ripley had a surprise state inspection this past week. Normally, the ski hill receives a letter notifying them of the inspection date. However, this year the inspector arrived without notice….and surprise or not…Mount Ripley passed with flying colors and received their license.

- Quincy Higgins Arney, Michigan Tech’s Master Gardener, presented about the “Dos and Don’ts of Landscaping Design” to the public at the Portage Lake District Library on February 2. 37 community member were in attendance for the 2-hour event. Many attendees asked for an electronic version of the presentation because it was so education and visually rich.

- Congratulations to the Custodial and Maintenance staff at Wads, McNair, Hillside, and Douglas Houghton Hall (DHH) for the outstanding feedback that was received from residence hall students who completed the Housing Performance Indicators. The cleaning staff received a 93% satisfaction rating!

- The Michigan Tech UAW Certification Program began its second semester on January 26, 2015. Currently 65 UAW employees are taking courses with 53 participants on-track toward receiving a Master Certification (take all four of the courses in the Certification Program).

- Mark Maroste, Manager of the Portage Lake Golf Course, attended the PGA 2015 Merchandise Showcase January 20-23. During the showcase, he attended several classes in Leadership and Teaching & Coaching.

- Karl Berg recently received his Professional Engineering License for the State of Michigan. Karl, who is the Autocad Technician in Engineering Services, previously held a State of Minnesota license.

Reminders

- Get your CashKey in February and SAVE! Transportation services is offering a Winter Carnival Special throughout the month of February. Save 10% on all CashKeys purchased in this month. A CashKey is a simple round key that can be attached to your car keychain and be used in place of quarters to quickly and conveniently purchase time at a parking meter. CashKeys may be purchased and reloaded at the Transportation Services office (Admin 100) in amounts of $25, $50, or $100.

- Take 20% to 50% off everything at the Dress for Success Shop, located in the Campus Bookstore, through February 17, 2015.

LEAd at Michigan Tech

Have you checked out the LEAd library?

The Office of Continuous Improvement has a library of LEAd resources available for loan. The Improvement website offers a list of resources that includes books, DVDs, and workshop materials. These resources cover the basics of LEAd, LEAd culture building strategies, group facilitation, and specific LEAd tools and concepts. These resources are available for loan to all faculty, staff and students.

Contact them at improvement-l@mtu.edu to check out a book. Feel free to stop by 136W Wadsworth Hall to take a look at the library in person.
Health & Safety News

Knock out Colds & Flu

Germs travel fast during February! The colder weather increases the likelihood of colds and the flu, and close contact causes these germs to spread easily. Most people who get a cold or the flu are sick for several days. Here are some expert tips for staying healthy:

☐ Get a flu shot each year
☐ Wash your hand often throughout the day
☐ Get plenty of sleep
☐ Eat healthy and get plenty of fluids
☐ Exercise - It’s a proven immune booster
☐ Sanitize your office space - Rhinoviruses can live on surfaces for up to 48 hours
☐ Stay home when you are sick - You will recover more quickly, and it will keep your workplace healthier

Save the Date

FEBRUARY is Black History Month!

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<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Time</th>
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</thead>
<tbody>
<tr>
<td>Feb. 13</td>
<td>First Friday Social</td>
<td>4:00pm</td>
<td>Rozsa Art Gallery Lobby</td>
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<tr>
<td>Feb. 17</td>
<td>Spring Career Fair 2015</td>
<td>Noon</td>
<td>SDC</td>
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<tr>
<td>Feb. 19-21 &amp; 26-28</td>
<td>Antigone: Facing Evil</td>
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<td>McArdle Theatre</td>
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<td>Feb. 21</td>
<td>Keweenaw Symphony Orchestra</td>
<td>7:30pm</td>
<td>Rozsa Center</td>
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<tr>
<td>Feb. 26</td>
<td>Coffee Chat</td>
<td>3:30pm</td>
<td>Library East Reading Room</td>
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<tr>
<td>Feb. 28</td>
<td>Night Into Day</td>
<td>7:30am</td>
<td>Rozsa Center</td>
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<tr>
<td>Mar. 13</td>
<td>Recruiting &amp; Hiring Workshop</td>
<td>1:00pm</td>
<td>MUB Alumni Lounge</td>
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<td>Mar. 6-16</td>
<td>Spring Break for Students</td>
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